

TOTAL WARRANTY SERVICES FIRST MILE CERTIFIED PRE-OWNED LIMITED WARRANTY



NATIONWIDE PROTECTION

- Coverage is effective anywhere in the continental United States of America, Alaska, Hawaii and Canada.

DEDUCTIBLE

- A deductible per visit may apply.

RENTAL REIMBURSEMENT

- If your vehicle is kept in a repair facility overnight for covered repairs, rental coverage is provided.

PEACE OF MIND

- First Mile Vehicles go through a comprehensive vehicle history evaluation to assure that your First Mile vehicle does not contain Department of Motor Vehicle (DMV) reported incidents such as salvage, fire, flood damage, odometer problems or lemon history.

CUSTOMER RESPONSIBILITIES

MAINTENANCE REQUIREMENTS

- Your vehicle must be serviced receiving all scheduled maintenance as recommended by the manufacturer's Owner's Manual.

MAINTENANCE RECORD RETENTION

- You must retain copies of all repair orders for required services.

REPAIR REQUIREMENTS

- You must return to your First Mile Authorized Dealership or their affiliate for covered repairs. If traveling away from home, contact the First Mile Administrator for directions to the nearest First Mile authorized repair facility.

NOTE: Failure to follow maintenance requirements and maintenance record retention section of the First Mile Limited Warranty may void coverage.

VALUE ADDED BENEFITS ON EVERY VEHICLE

ROADSIDE ASSISTANCE BENEFIT

Reimburses you up to \$50 per occurrence for covered roadside assistance.

TOWING SERVICE

When a covered breakdown disables your vehicle, it will be towed to the closest First Mile authorized repair facility.

FLAT TIRE ASSISTANCE

Service consists of the removal of the flat tire and its replacement with the customer's spare tire.

BATTERY SERVICE

If a battery failure occurs, a jump-start will be applied to start the vehicle.

LOCK-OUT ASSISTANCE

If keys are locked inside of the vehicle, assistance will be provided in gaining entry into the vehicle.

GAS, OIL, FLUID AND WATER DELIVERY SERVICE

An emergency supply of gasoline, oil, fluid and water will be delivered to any customer in immediate need.

EMERGENCY TRAVEL EXPENSE REIMBURSEMENT BENEFIT

If your vehicle is over 100 miles from home and a covered breakdown that renders the vehicle inoperable or unsafe to drive requires it to be held overnight, you will be reimbursed up to \$500 (\$100 per day) for local commercial lodging, meals and transportation expenses.

In case of a breakdown, you must contact the selling dealer. If you have moved or are traveling out of town, call the Administrator toll-free: 1-800-870-6856.

To start a claim via the mobile app, please scan the applicable QR code.

ANDROID



IOS

